

# ZatEnviro

## Automated FPN Processing



Provides full management and automation of Fixed Penalty Notices (FPNs). Designed in conjunction with local authority users, in accordance with the Clean Neighbourhoods and Environment Act 2005, the Environmental Protection Act 1990, the Anti-Social Behaviour Crime and Policing Act 2014, and the Littering from Vehicles Outside London (Keepers: Civil Penalties) Regulations 2018.

Information related to circumstances in which issuance of either an FPN or Penalty Charge Notice (PCN) is applicable will also be contained within the Central Parking Right Database. The ZatMobile+ permission-based mobile app allows for the issuance of both ticket types which is ideal and cost-effective for Local Authorities who use CEOs to issue both.

The FPN issuance software enables CEOs to collate any incident-specific information (including photographs and electronic notes, fully integrated in real-time with the back-office allowing for automated FPN processing.

### ► **Environmental Enforcement**

- Quickly and easily issue FPNs for any environmental offence
- Automate the processing of notices for 'duty of care and 'failure to produce waste documents'
- Payments can be made by the offender almost immediately after FPN issuance
- Dramatically reduced generation time for court files with our expedited file process by creating dedicated court packs for each FPN.
- Cloud-based solution, always in sync across all devices
- Seamlessly integrated with back-office management system, ZatPost and appeals.
- Supports all case types
- Customisable case templates, records, notes, workflow and events
- Outcome and performance monitoring, analysis and reporting
- Manage resources, prioritise cases, review workloads, and monitor progress
- Full user access control, and transaction and event logging

### ► **The centre of your solution**

ZatEnviro is supported by our handheld enforcement solution ZatMobile+ which allows one mobile application to issue both FPNs and PCNs. This maximises the efficiency and effectiveness of Enforcement Officers by removing the need to carry multiple devices or run multiple applications. An FPN can be instantly printed and issued to a

non-compliant vehicle or individual. Any captured data can automatically be used to create and send a postal-FPN. Data is automatically uploaded and synchronised with the back office in real-time, and for every FPN issued, each case file will be fully accessible by the council for audit and performance monitoring purposes.